



- Technical Resources
 - Main Website
 - Information System
 - Browser Search
 - Regional Personnel
- Other Resources



General Questions

- support@beckhoff.ca
- (289) 627-1900
- Mon-Fri 8:00 – 5:00 ET

■ Technical Resources

– Main Website

- Introduction
- Product Finder
- Download Finder
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- Training
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■ Other Resources

The screenshot displays the Beckhoff website's main page. At the top, the Beckhoff logo is followed by the tagline "New Automation Technology". Navigation links include "Company", "Products", "Industries", "Support", and "myBeckhoff". A search bar is located in the top right corner. Below the navigation bar, there are links for "Product news", "Product finder", "Beckhoff Information System", and "Download finder". The main content area features a large image of a trade show booth with the headline "Our innovations at a glance" and the subtext "Discover our latest product developments, extensions, and innovations". A "Learn more" button is positioned to the right of the subtext. Below the image, there is a headline: "Beckhoff New Automation Technology: A decisive step ahead with PC-based control and EtherCAT!".

BECKHOFF New Automation Technology

Canada Signed in myBeckhoff Bookmark list

Company Products Industries Support myBeckhoff

Product news Product finder Beckhoff Information System Download finder

Our innovations at a glance
Discover our latest product developments, extensions, and innovations

[Learn more](#)

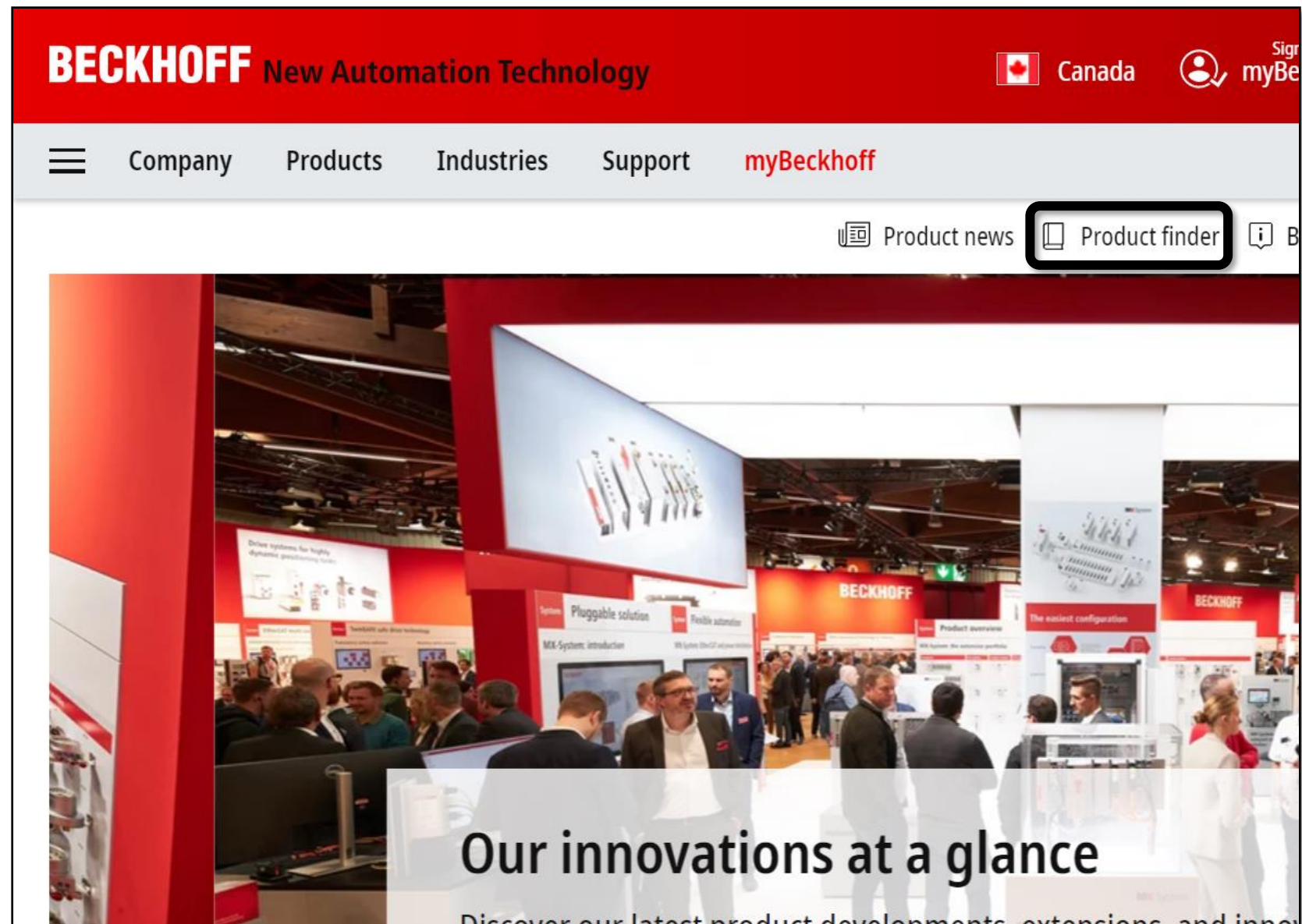
Beckhoff New Automation Technology: A decisive step ahead with PC-based control and EtherCAT!

■ Technical Resources

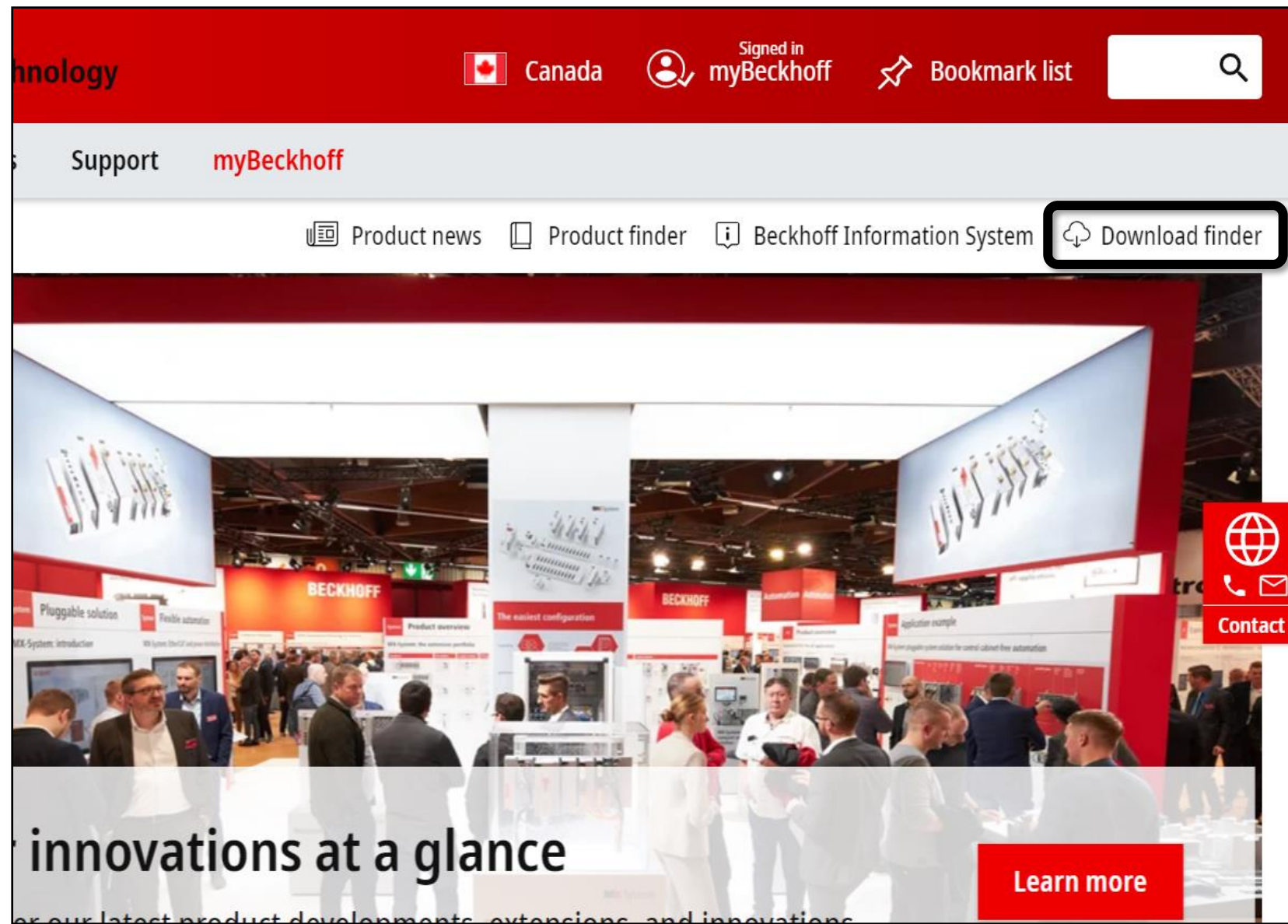
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 - Browser Search
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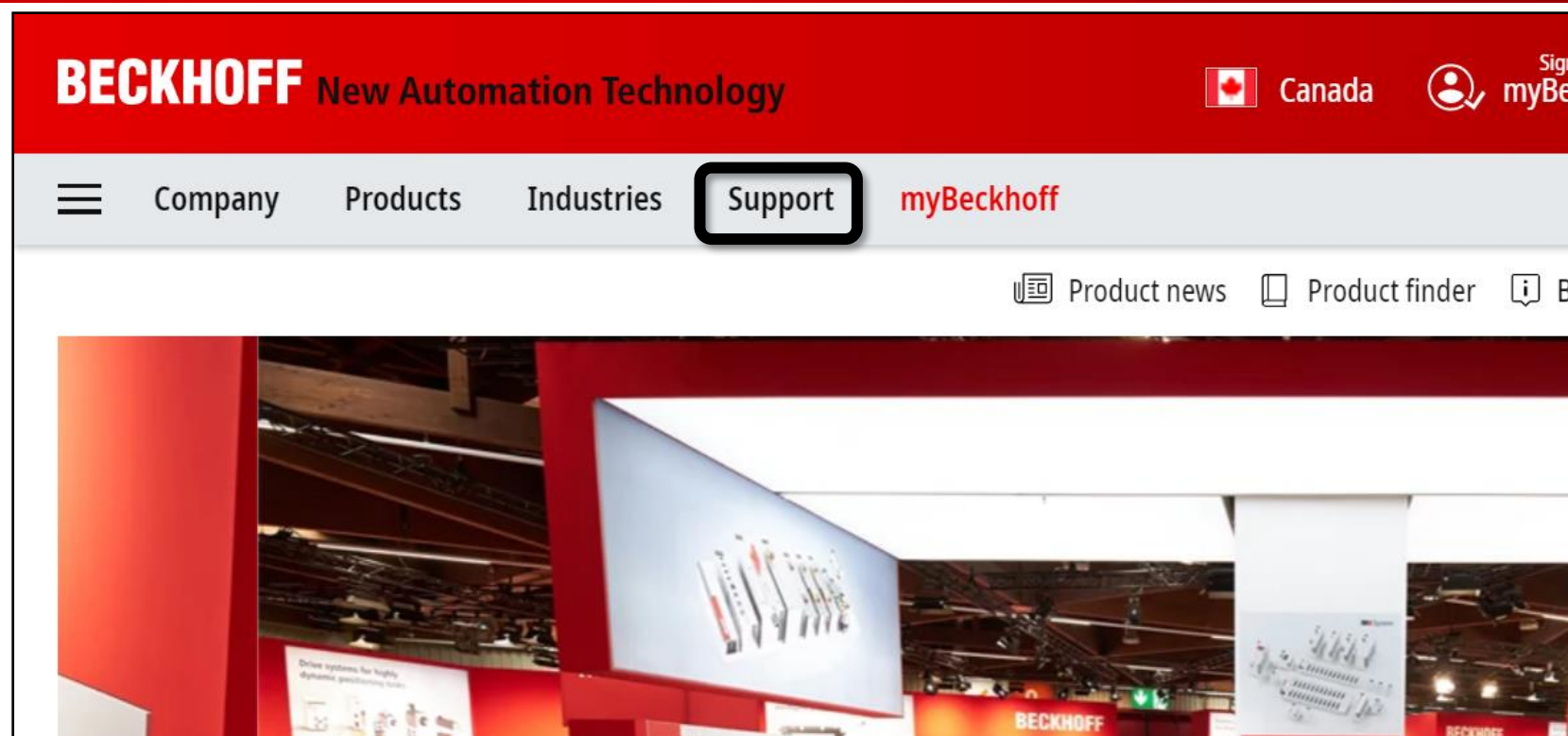


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Technical Support:

- support@beckhoff.ca
- +1 877-ScanTime (722-6846)
- Mon-Fri 8:00 – 5:00 ET

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- Download Finder
- Support

– Training

- Information System
- Browser Search
- Regional Personnel

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The screenshot shows the Beckhoff website with a red header. The main navigation bar includes 'Company', 'Products', 'Industries', 'Support' (highlighted with a black box), and 'myBeckhoff'. Below the navigation bar, there is a breadcrumb trail 'Home > Support' and links for 'Product news', 'Product finder', and 'Beckhoff Information'. The main content area is divided into three columns: 'Technical Support', 'Service', and 'Training'. Each column contains links to various resources.

Technical Support	Service	Training
Our support services	Our service offerings	Training offerings
Global availability	Global availability	Training dates
Support form	Service products	Webinars

Training:

- training@beckhoff.ca
- (289) 627-1900
- Mon-Fri 8:30 – 5:00 ET

■ Technical Resources

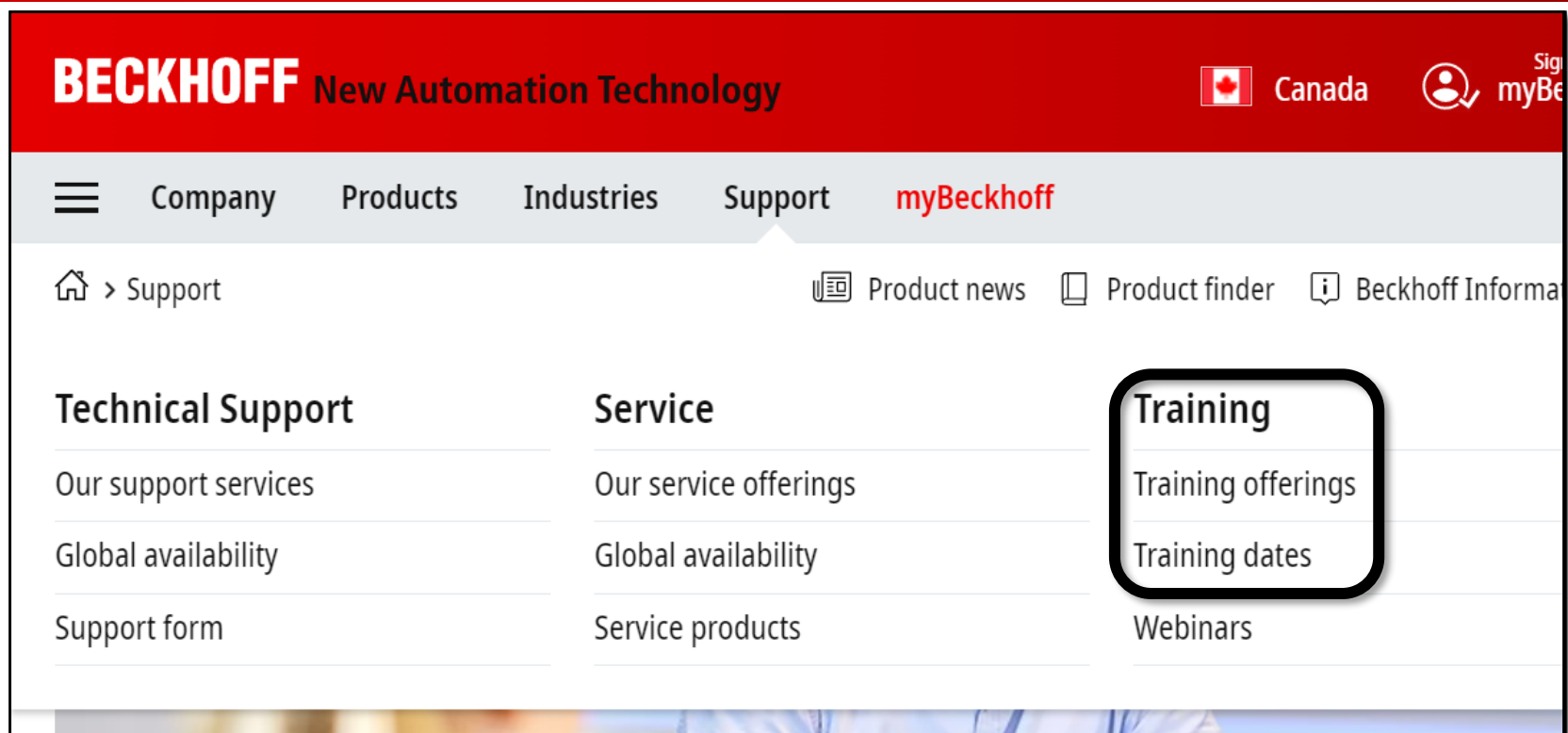
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- Technical Documentation
- Quick Start Guides
- Application Notes
- Sample Code
- Programming Help

Online and Offline Information System Available

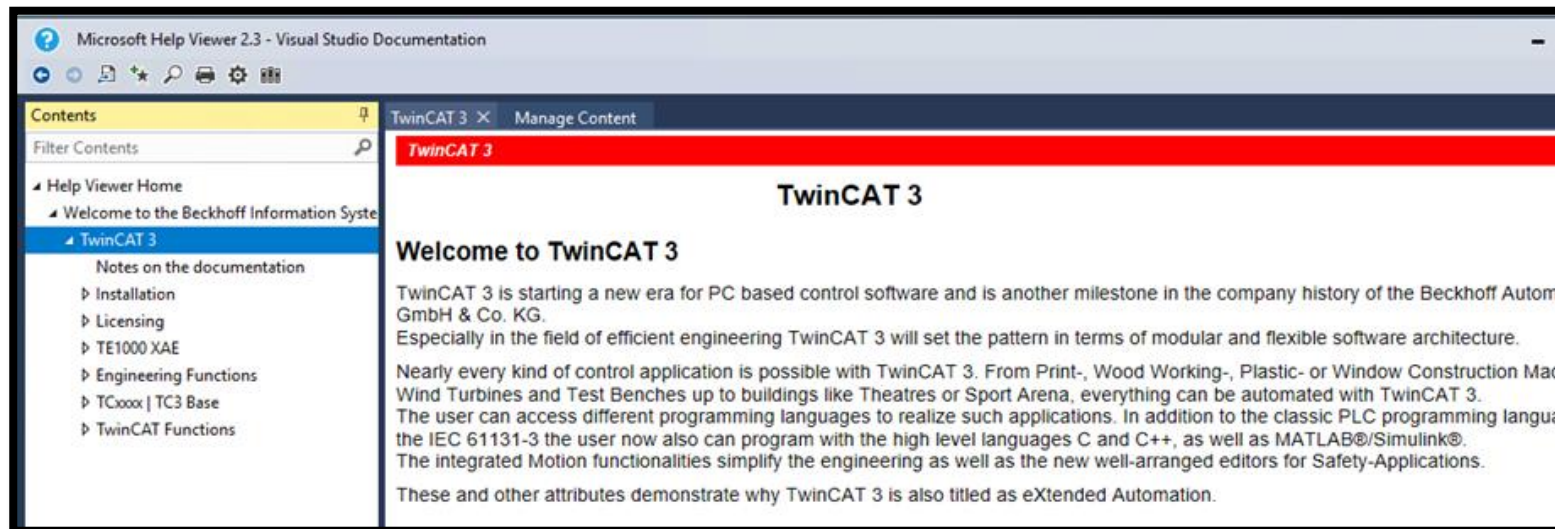
BECKHOFF

- **Online:**

- <https://infosys.beckhoff.com/>

- **Offline:**

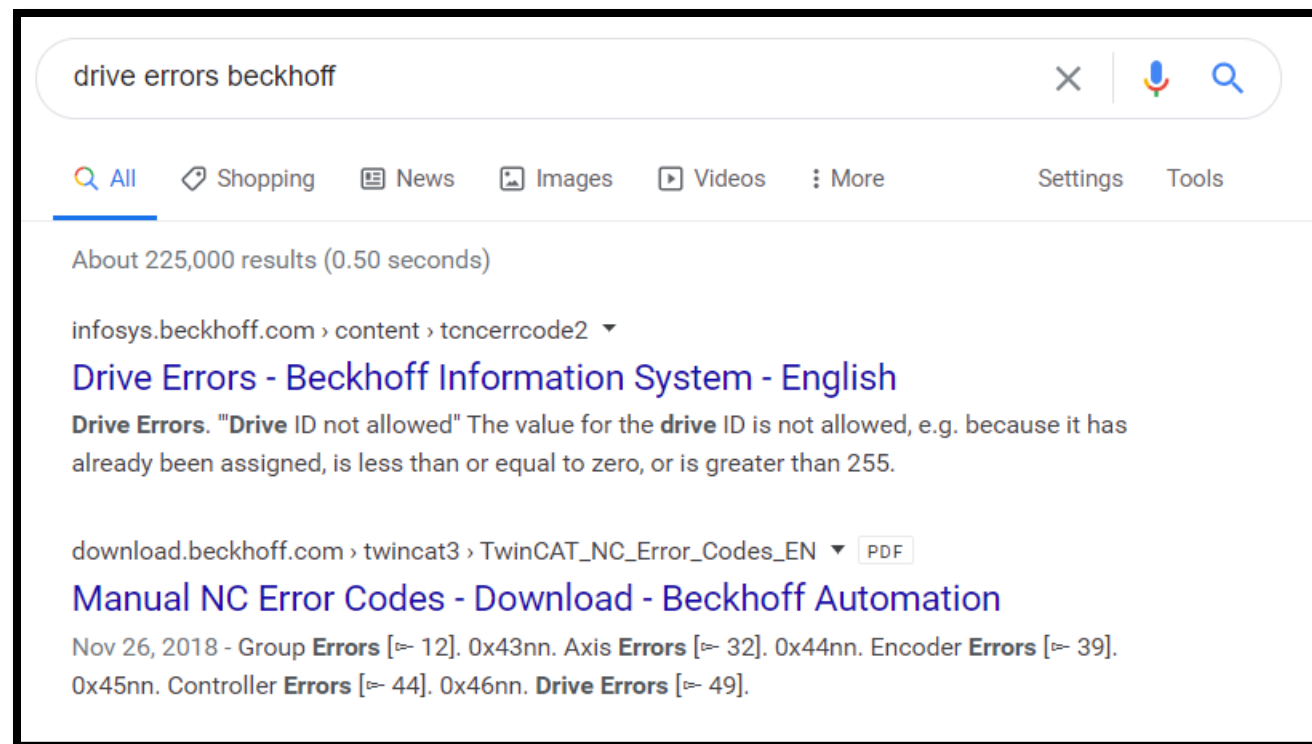
- Downloaded by, separated into:
 - TwinCAT Infosys
 - TwinCAT 3 Infosys
- Pressing “F1” inside TC3, brings you to relevant Information System section



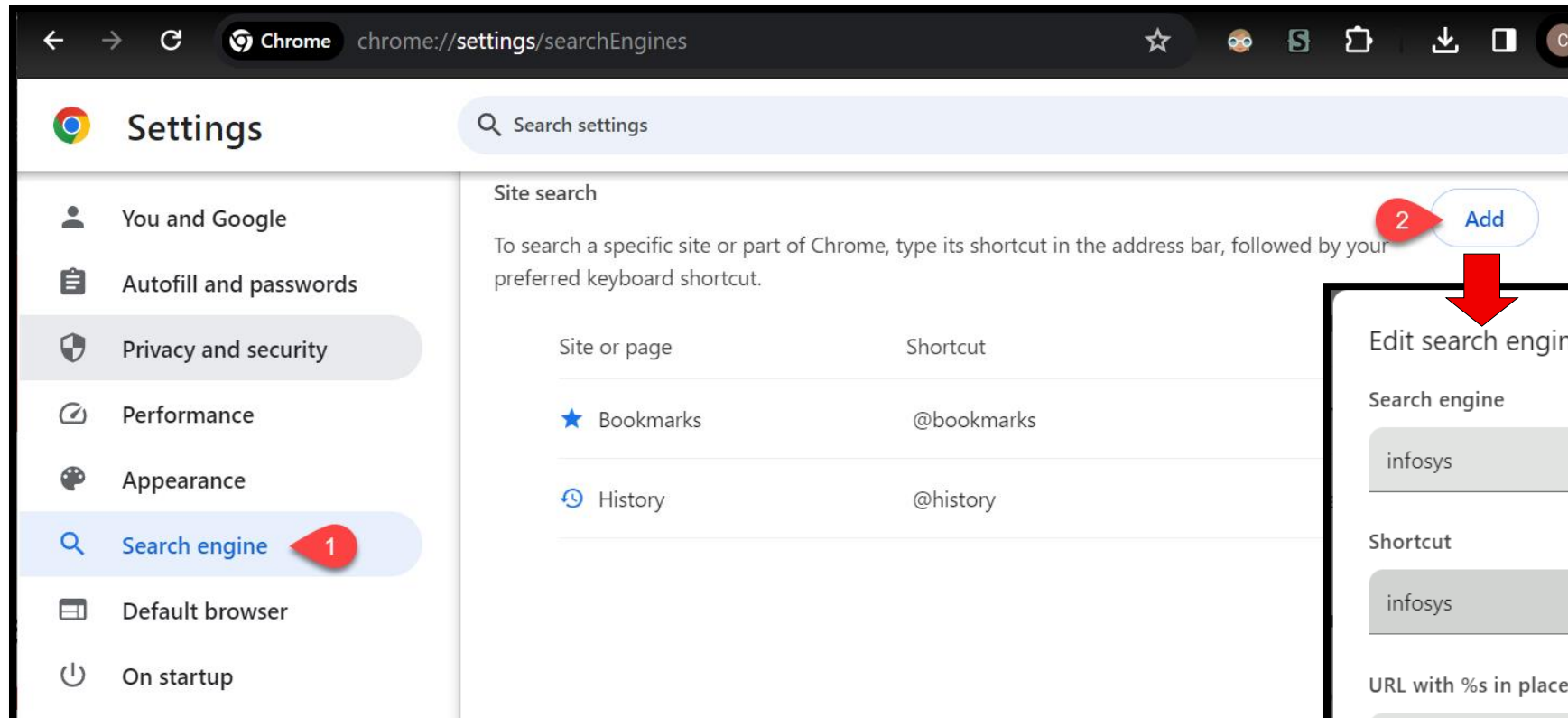
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▪ Chrome custom search engine



Edit search engine

Search engine

infosys

Shortcut

infosys

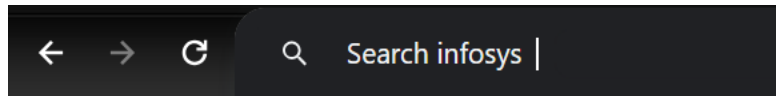
URL with %s in place of query

`https://www.google.com/search?q=site:infosys.beckhoff.com+%s`

Cancel Save

<https://www.google.com/search?q=site:Infosys.Beckhoff.com+%s>

From the URL bar now type
infosys + SPACE



Now only results from infosys.beckhoff.com will be returned

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Technical Support:

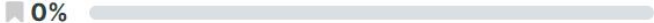
- support@beckhoff.ca
- 877-ScanTime (722-6846)
- Mon-Fri 7:30 – 5:30 CST

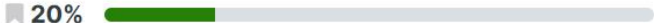
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 - [eLearning service](#)

The screenshot displays the Beckhoff eLearning portal interface. At the top, there is a red navigation bar with the Beckhoff logo, a Canadian flag, and links for 'Dashboard' and 'Catalog'. A search bar is located on the right. Below the navigation bar, the 'My Courses' section is visible, featuring three course cards. Each card includes a thumbnail image, the course title, duration, status, enrollment date, a brief overview, a 'Read More' link, a '5 Modules' button, and a progress bar.

BECKHOFF [Dashboard](#) [Catalog](#)

My Courses ▼

 **TwinCAT 3: HMI (143 min)**
Not Started · Enrolled on 15 Nov 2023
Overview: This Beckhoff course is designed to instruct the student on the basics of TwinCAT 3 HMI. Further details about the product will be discussed along with demonstrations of building ... [Read More](#)
[5 Modules](#)  

 **TwinCAT 3: EtherCAT (73 min)**
In Progress · Last entered on 18 May 2023
Overview: This Beckhoff course is designed to explore the fundamentals, and benefits of the EtherCAT technology, as well as gain exposure to navigation, configuration, and troubleshooting ... [Read More](#)
[5 Modules](#)  

 **TwinCAT 3: PLC Basics (170 min)**
In Progress · Last entered on 03 Feb 2023

Beckhoff Automation Ltd

Canadian Headquarters
4 Schiedel Ct, Unit 1-3
Cambridge
Ontario, N3C 0H1
Canada

Phone: +1 (289) 627-1900
E-mail: info@beckhoff.ca
Web: www.beckhoff.ca

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